

Retourformulier

Wij hopen dat je tevreden bent met je aankoop. Indien dit niet zo is, dan kun je het artikel gratis retourneren binnen 14 dagen na ontvangst, met dit formulier. Je dient het artikel en de verpakking onbeschadigd en in originele staat te retourneren. Omruilen van onze artikelen is niet mogelijk.

Hoe stuur ik mijn pakket terug?

1. Voeg een volledig ingevuld retourformulier en de factuur toe aan het retourpakket.
2. Breng het pakket naar een van onze winkels of een postkantoor bij jou in de buurt en geef aan dat het pakket retour moet onder 'Retour Retail' naar GrandOptical Opticiens.
3. Vraag altijd om een bewijsnummer bij afgifte van het retourpakket. Zonder bewijsnummer kunnen wij het betaalde bedrag niet terugstorten indien je pakket verloren gaat.
4. Je ontvangt het aankoopbedrag binnen 14 dagen op jouw rekening.

Grand Optical ordernummer: (dit nummer staat op je factuur)

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Gegevens rekeningnummer: Vul deze gegevens in, zodat wij het door jouw betaalde bedrag kunnen terugstorten.

IBAN nummer: **BE**

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Op naam van:

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Handtekening klant:

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Artikel(en) retour:

Artikelnummer	Retourcode	Reden van terugzending (retourcode):																		
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